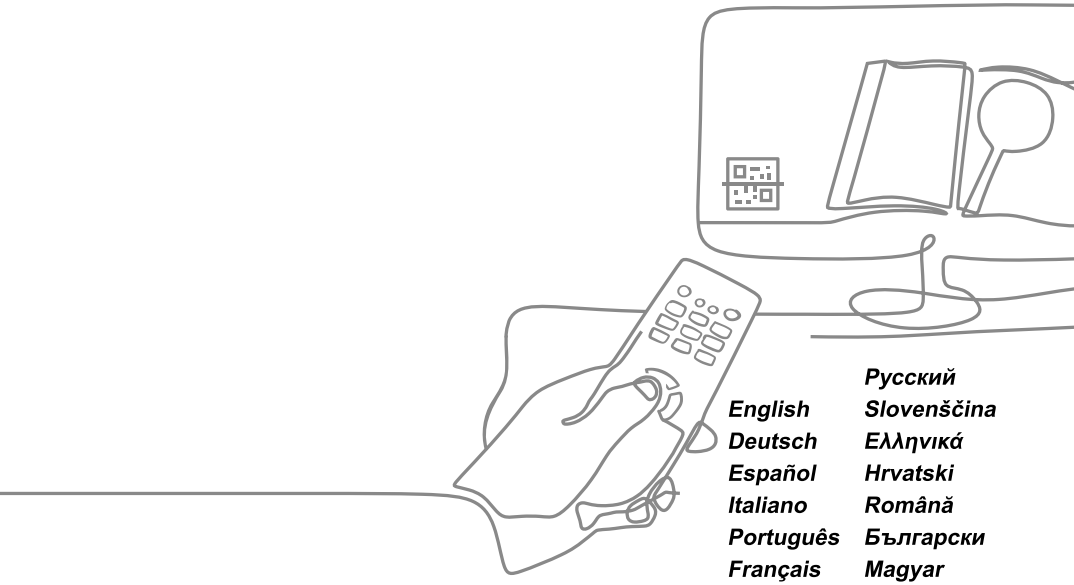
Hisense

USER MANUAL

Read the manual carefully and ensure you have fully understood its contents before operating this device for the first time.



English
Deutsch
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Dansk
Norsk
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Íslenska

1425367 ES-A25241A-1 A

Figures and illustrations in this manual are provided for reference only and may differ from actual product appearance.

Parts of the software function changes with the system upgrade.

Find what you want

This TV is equipped with a user manual and embedded E-Manual (**Settings > Support > E-Manual**).

E-Manual support functions	
Search	Find the help you are looking for.
Try Now	Go directly to the function page and try it.
QR Code	Scan to open the E-Manual on your mobile device.

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Accessories List

The following accessories are included with TV:

User Manual × 1	Coverplate × 1	Power adapter × 1
AAA Battery × 2	Remote Control × 1	Warranty Card × 1

NOTE

- The accessories may be different from the list above due to different models, countries / regions. Please refer to the actual accessory bag.

Important Notice

Paragraphs beginning with the symbol ⚠ indicate important instructions, tips or conditions for the following settings.

⚠ **For your own safety and the optimal performance of your TV, ensure to read the safety instructions before performing any installation.**

Compatibility with 3rd party products, software and services are not guaranteed. We cannot be held liable for any damage or loss suffered whilst operating, using or connecting to incompatible devices or apps.

The recording and playback of content on this or any other device may require permission from the owner of the copyright or other such rights in that content. It is your responsibility to ensure that your use of this or any other device complies with applicable copyright legislation in your country. Please refer to that legislation for more information on the relevant laws and regulations involved or contact the owner of the rights of the content you wish to record or playback.

Read these instructions
Follow all instructions
Heed all warnings
Keep these instructions

All rights reserved.

Hereby, Hisense Visual Technology Co., Ltd. declares that the radio equipment type is in compliance with Directive 2014/53/EU and Radio Equipment Regulations 2017 of UK. Please enter the model name at the following internet address to read the full text of the declaration of conformity: https://global.hisense.com/support/certificate-download/.

Authorized EU Representative

Name: Gorenje gospodinjski aparati, d.o.o.

Address: Partizanska cesta 12, 3320 Velenje, Slovenija

Email: info@gorenje.com

Please refer to the rating label for TV model name and find Bluetooth remote control model name on the remote control or inside the remote control cover.

Safety Instructions

To ensure safe and correct use of this product, always comply with the following precautions to avoid dangerous situations and damage to your unit:

CAUTION

RISK OF ELECTRIC SHOCK
DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

⎓ DC voltage: This symbol indicates that the rated voltage marked with the symbol is DC voltage.

The intended use and ambient conditions for this TV

This TV is intended for the rendering of video and audio signals, on a table-top, in a home or office environment. It must not be used in rooms with a high level of humidity or dust concentration. The warranty is only valid if used as intended by the manufacturer.

WARNING

High humidity and dust concentration may lead to current leaks in the device. To reduce the risk of fire or electrical shock:

- **Do not expose this unit to rain, moisture, dripping or splashing water, and do not place objects filled with liquids, such as vases, cups, etc. on or over the unit.**
- **Do not touch the TV with wet hands.**
- **Do not expose to direct air-conditioning and keep candles or other naked flames away from the TV at all times.**

If the TV is moved from a cold environment to a hot environment, leave it switched off for at least an hour to avoid condensation. If used outside, make sure it is protected from moisture.

If you notice anything unusual, immediately remove the power plug.

In case of fire, use preferably a CO_2 gas or powder fire extinguisher. If such extinguishers are not accessible, try to isolate the electrical supply before using a water fire extinguisher.

WARNING

Stability Hazard

A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If your existing television set is being retained and relocated, the same considerations as above should be applied.

■ Moving/Transportation

Before moving this TV, disconnect all cables and move in the vertical position only. Grasp the device on the upper and lower edges of the frame.

- Do not press or put stress on the front panel of the TV. It may take two or more people to carry larger TVs.

If you have to briefly lay down the TV, place the unit with its entire front surface lying flat on soft material.

The LED screen is made of glass and can break if is not handled properly. Always wear rubber gloves to carry the unit. If the LED screen is damaged, liquid crystal might leak out. In case of skin contact, immediately rinse thoroughly with water.

■ Power Supply

Incorrect voltages can damage the TV. Only connect this unit to a power supply with the correct voltage and frequency noted on the type plate, using the supplied power cable.

The power plug must be easily accessible so that the device can be disconnected at all time. The unit is live, even if in standby mode, as long as the unit is connected to a power outlet.

It is recommended that this unit is placed on a dedicated circuit.

- Do not overload the power outlets by connect too many appliances to the same outlet. Overloaded wall outlets, extension cords, etc. are dangerous and can result in electric shock and fire.
- Switch off the television after use and unplug it if it is not going to be used for.

After power off, don't turn it on again in 5 seconds. Frequent switching power supply in a short period of time can cause abnormal TV.

■ Power plug and power cable

- Do not touch the power plug with wet hands.
- Do not place heavy objects on the power cable. Route the cable so that it is not kinked or laid over sharp edges, walked on or exposed to chemicals. A power cable with damaged insulation can cause electric shock and fire.
- Pull the power plug, NOT on the cable when disconnecting. The cable can become damaged and cause a short circuit if pulled on.
- Do not place the power cable near a high temperature object.
- Do not move the TV with the power cable plugged into a socket.
- Do not use a damaged or loose power cable, or a damaged socket outlet.
- Do not use any power cords other than the one supplied with this unit.

■ Set-up

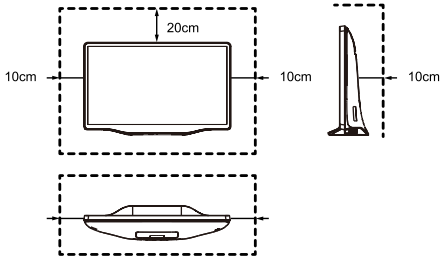
Check that the location is suitable to bear the load of the TV. Place on a level, sturdy and horizontal base. Ensure that the unit does not hang over the edge of the base when placed in or on furniture. If placed on a cart, use caution when moving to avoid the unit from tipping over.

- Choose a good location for the television, in a clean place, away from sources of heat (sun, radiators, fireplaces), plants (pollen, dust, water) and the ground (risk of knocks, dust).
- Place the unit in a normal upright horizontal position. It must never be operated vertically, lying flat or hanging overhead from the ceiling.

■ Air ventilation and high temperatures

Install your TV only where there is proper ventilation, and ensure that there is at least 10 cm free space on the sides and 20 cm above the unit for air circulation. Excessive heat and obstruction of ventilation could lead to fire or early failure of some electric components.

- Do not place cloth, paper or other materials over the openings on the top, sides or bottom of the appliance.
- Take care not to touch the ventilation openings since they may become hot.
- Do not insert foreign objects into the TV through the vents.



■ The LED screen

Despite thorough care when manufacturing this display, it cannot be 100% guaranteed that no sub-pixel defects will occur due to technical reasons. These cannot be considered as a device defect in terms of the guarantee. They will not affect the performance and reliability of the TV.

To prevent “image burn”, avoid displaying still images for long periods of time, there is a possibility that a copy of the image may remain. If the aspect ratio is set to 4:3 for a long period of time, image burn may occur on the black areas. Image burn is not covered by the warranty.

- Do not apply strong force or impact on the display panel.

Avoid touching the LED screen or touching it for long periods of time. Doing so may produce some temporary distortion effects on the screen.

■ Radio waves

- Do not use the TV in any medical institutions or locations with medical equipment. Radio waves may interfere with medical equipment and cause malfunction.
- Do not use the TV near any automatic control equipment such as automatic doors or fire alarms. Radio waves may interfere with automatic control equipment and cause malfunction.

If you have a cardiac pacemaker, keep a distance of at least 22 cm from the TV. Radio waves may interfere with the operation of a pacemaker.

■ Built-in wireless LAN

- Do not connect to wireless networks that you do not have the usage rights for. Data transmitted and received over radio waves may be intercepted and monitored.

The built-in wireless LAN uses 2.4 GHz frequency band. To avoid malfunctions or slow response caused by radio wave interference, keep the TV away from devices such as other wireless LAN devices, microwaves, mobile phones, and other devices that use 2.4 GHz signal.

■ Warning about off-gassing

New furniture, carpet, paint, building materials and electronics can release chemicals into the air through evaporation. After you set your TV up and turn it on for the first time, you may notice a slight smell within a couple of hours. This is because some components of TV are heating up for the first time. The materials that we use fully meet the environmental requirements and regulations. Your TV is working just fine and the fumes from the off-gassing will diminish eventually.

■ Supervision

- Do not let children play unsupervised close to the TV. It could tip over, be pushed off or pulled down from the stand surface and injure someone.
- Do not allow a switched-on TV to run unattended.

■ Volume

Loud music and noises can lead to irreversible damage to your ears. Avoid extreme volume, especially over long periods and when using headphones.

If you hear a drumming noise in your ears, turn down the volume or temporarily stop using headphones.

■ Thunder Storms

Pull out the power plug and all connected antenna cables from the TV during a thunderstorm. Overvoltage caused by lightning strikes can damage the TV via the antenna system, as well as the wall socket.

■ Long periods of absence

As long as the power plug is connected to a live socket outlet, the TV will consume power even in standby mode. The power plug and all connected

antenna cables should be disconnected out during long periods of absence.

■ Cleaning and care

CAUTION:

Unplug the power cord prior to cleaning the TV.

Clean the screen with a soft, dry cloth after switching off and unplugging the television. And avoid glass sprays and other household cleaning agents. Do not use any chemicals.

- Do not subject the surfaces to insect repellent, solvent, thinner or other volatile substances. This may degrade the surface quality.
- Do not spray water or other liquids directly on the TV. Liquid inside the TV could lead to product failure.
- The surface of the display panel is treated and may be easily damaged. Take care not to scratch it with fingernails or other hard objects.
- Also wipe the power plug with a dry cloth at regular intervals.

■ Service/Repair

Never remove the cover/back of the TV; there are no user serviceable parts inside. Refer all service to qualified service personnel.

■ Packaging

Keep the anti-moisture materials and plastic bags out of reach of children.

Plastic bags can cause suffocation and the anti-moisture material is harmful if swallowed. If swallowed by mistake, force the patient to vomit and visit the nearest hospital.

■ Modification

Do not attempt to modify this product in any way. Unauthorised modification could void the warranty of this unit, cause electric shock and fires.

■ Remote Control batteries

- Store the remote control carefully, do not expose it to liquids and check the condition of the remote control batteries regularly to prevent corrosion of the contacts.
- Incorrect installation may cause battery leakage, corrosion and explosion.
- Replace only with the same or equivalent type.
- Do not mix old and new batteries.
- Do not mix different battery types.
- Do not use rechargeable batteries.
- Do not burn or break up batteries.
- Be sure to dispose of batteries correctly.
- Do not expose batteries to excessive heat such as sunshine, fire or the like.

■ Outdoor Antenna Grounding

If an outdoor antenna used, be sure the antenna system is protected against voltage surges and built-up static charges.

■ Disposal

Refer to the recycling section of this manual.

Installation

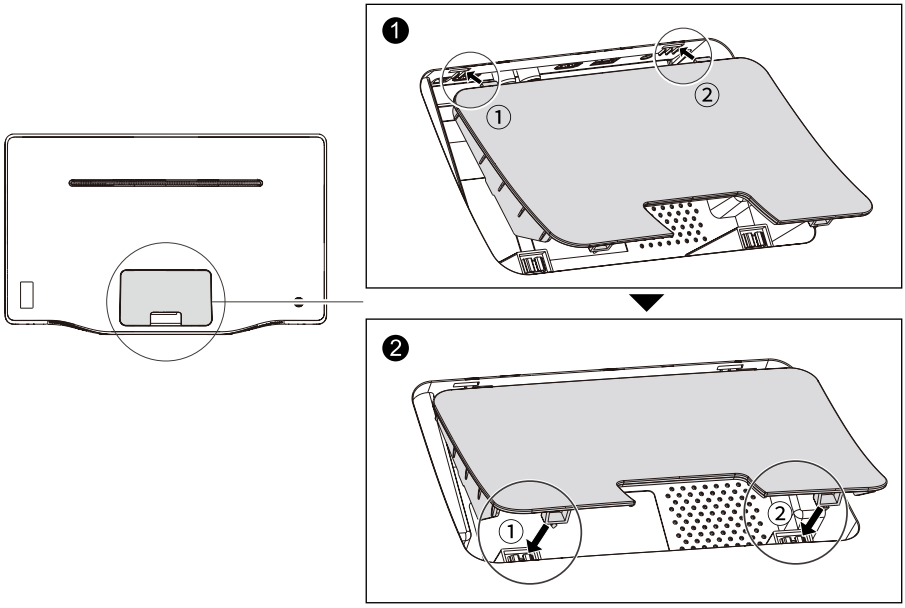
CAUTION

- The display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- After the installation is completed, make sure the TV is steady on a table, before removing all protective film, if any.
- It is recommended to place the TV on a non-metal surface to avoid affecting the transmission of wireless signals.
- There is no need to install a base or wall mount on this machine before use.

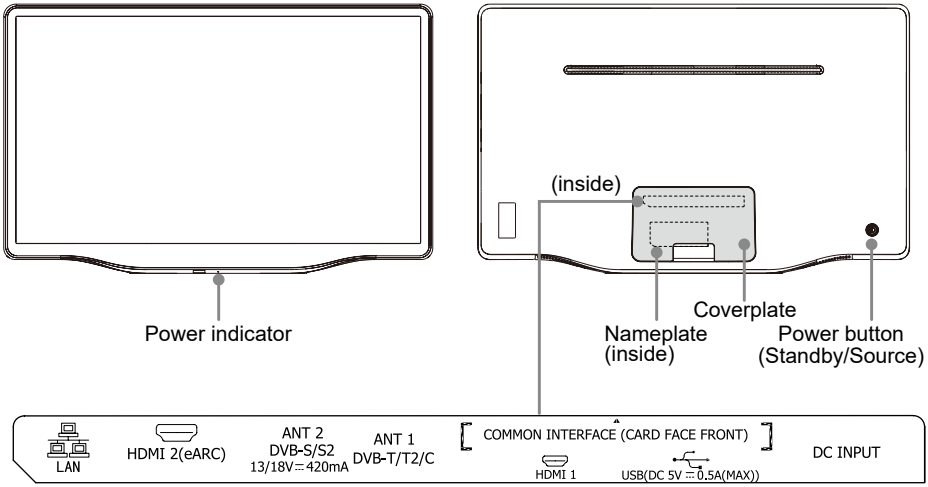
Installing the coverplate

After connecting the power adapter and other necessary cables to the terminals on the back of the TV, please install the cover plate.

1. Place your TV vertically on a horizontal surface.
2. Insert the two clips at the top of the cover plate into the holes in the rear cover of the TV.
3. Align the two snap fasteners at the bottom of the cover plate with the slots. Then press the two parts until you hear a "click" sound, which indicates that the snap fasteners have been securely fastened.



TV Front and Rear



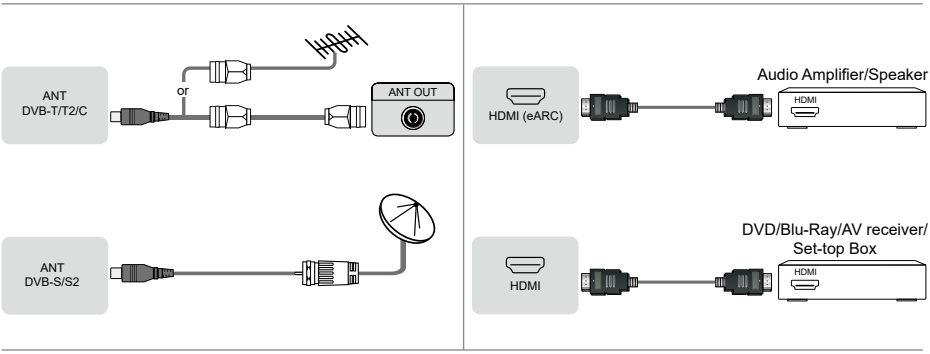
Item	*Description*
Power indicator	The light is white in standby mode.
Power button (Standby/Source)	Press the button to turn the TV on. Press it again to bring up the control menu and move the focus between different inputs. Long press the button to make a selection.

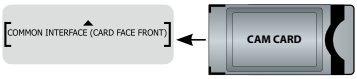
NOTE

- ANT2 Jack supports power supply for satellite antenna (13/18V, 420mA max.)
- Check the jacks for position and type before making any connections. Loose connections can result in image or colour problems. Make sure that all connections are tight and secure.
- Before connecting external equipment, remove the mains plug from the wall socket. Otherwise, it may cause electric shock.
- Powering on the TV requires several seconds to load programmes. Do not rapidly turn the TV off as it may cause the TV work abnormally.
- The Picture is Only for Reference.

Connection

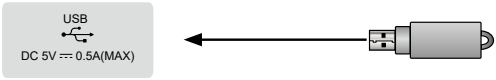
Terminals





NOTE

- Do not repeatedly insert or remove the Common Access Module as this may damage the interface and cause a malfunction.
- You must obtain a CI+ module and card from the service provider of the channels you want to watch.
- CI+ is not supported in some countries and regions.



NOTE

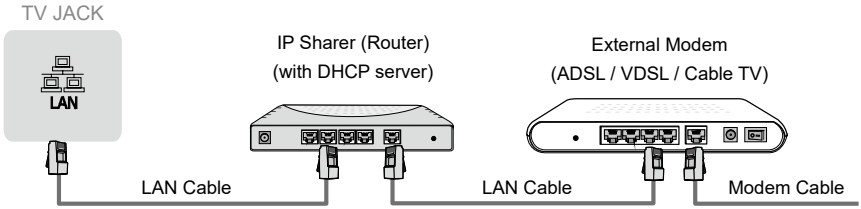
- Exceeding a total current consumption may result in damage. The USB 1.1 and USB 2.0 devices maximum current consumption are 500mA. The USB 3.0 device maximum current consumption is 1A (only for some models).
- For individual non-standard high-capacity mobile hard disk, if its impulse current is greater than or equal 1A, it may cause TV-rebooting or self-locking. So the TV does not support it.

Connect the power adapter to the DC INPUT on the back of the TV and plug it into a power outlet.

LAN (Wired setup)

Connect your TV to your network by connecting the LAN port on the back of your TV to an external modem or router using a LAN (Ethernet/Cat 5) cable. See the illustration below.

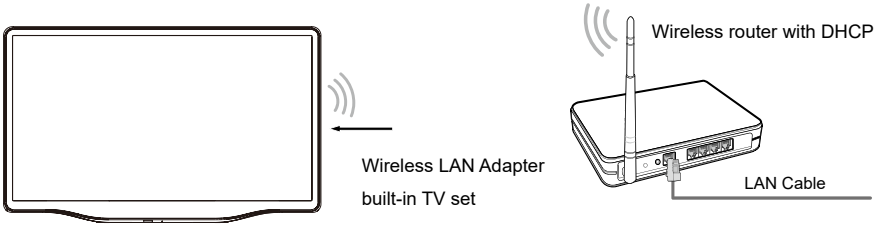
- It is recommended to use a modem or router that supports Dynamic Host Configuration Protocol (DHCP). Modems and routers that support DHCP automatically provide the IP address, subnet mask, gateway, and DNS, so you don't have to enter them manually. Most home networks already have DHCP.



Wireless setup

To connect your TV to your network wirelessly, you need a wireless router or modem. See the illustration below.

- The built-in Wireless LAN Adapter supports the IEEE 802.11b/g/n communication protocols. It is recommended to use IEEE 802.11n router. Low transfer rates for b/g may have the influence on the quality of streamed videos and other media.

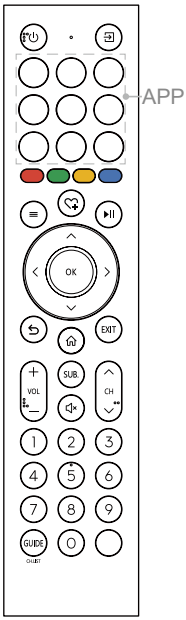


NOTES

- You must use the built-in Wireless LAN Adapter to use a wireless network because the set doesn't support external USB network adapters.
- If the wireless router supports DHCP, your TV can connect more easily to the wireless network.
- If you apply a security system other than the systems listed below, it will not work with the TV.

  Security system: WPA, WEP, WPA2.
- In order to guarantee smooth network, the distance between router and TV should be less than 10 metres.

Remote Control



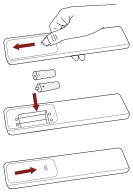
Buttons of remote control

BUTTON	*DESCRIPTION*
⏻	Power on/Standby
⇥	Select input sources
APP	Quick access buttons to APP
Four colour buttons	Special function buttons
♡+	Custom button, provides quick access to its user-defined function
☰	Press to enter Menu
▶II	Playpad keys
∧ / ∨ / < / >	D-pad (up/down/left/right navigation buttons)
OK	Confirmation button
⮌	Under the Menu or App, return to the previous place
⌂	Display the Home screen
EXIT	Exit the menu or exit the application
SUB.	Activate or deactivate the subtitle mode
VOL	Volume (up/down)
CH	Channel (up/down)
🔇	Mute and restore sound For some models, long press to be used as SUBTITLE
Number button	Select a channel or input numbers
GUIDE	Display the Electronic Program Guide (DTV mode); for models with GUIDE (CH.LIST) button, long press to be used as CH.LIST (Display the Channel List on the screen)
TEXT	Turn on/off the teletext function; for models with TEXT (INFO) button, long press to be used as INFO
INFO	Display the current program information; for models with INFO (TEXT) button, long press to be used as TEXT
🔍	Fast access to search

NOTE

- The included remote control will vary depending on model, country/region. Check information according to the actual remote control in the accessory bag.
- Buttons listed here are for reference only. Actual remote control may vary depending on model, country/region.

Installing Batteries in the Remote Control



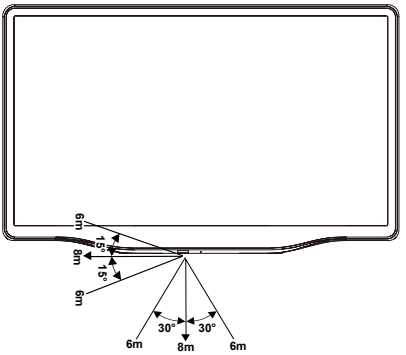
1. Slide the back cover to open the battery compartment of the remote control.
2. Insert two AAA size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
3. Close the battery compartment with the cover.

NOTE

- Product image is only for reference, actual product may vary in appearance.
- Dispose of your batteries in a designated disposal area.
- Do not mix battery types or combine used batteries with new ones.
- Remove depleted batteries immediately to prevent battery acid from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, remove the batteries.
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin, wash immediately.
- Risk of fire or explosion if the battery is replaced by an incorrect type.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Remote Control Operation Range

1. The remote control can work at a distance of up to 8 metres in front of the TV set.
2. The remote control angle: taking the remote sensor as an apex, 6 metres away, its controlled horizontal angle is within ±30°, while the vertical angle is within ±15°.
3. The operating distance may vary depending on the brightness of the room.



Disposal of this unit

Product should not be damaged, dismantled or thrown in municipal waste.
It should be packed and handed over to authorised re-cycler.

Specifications

☑ Features, appearance and specifications are subject to change without notice.

Item		32"
Dimension (W × H × D)		29.1 × 18.3 × 6.8 inches (739 × 464 × 172 mm)
Weight		11.2 lbs (5.1 kg)
Active Screen Size (Diagonal)		80 cm
Screen resolution		1920 × 1080
Audio power		6W + 6W
Operating mode power density		0.019 Watts/cm²
Network standby power consumption		≤ 2.0 W
Power consumption in standby mode		0.5 W
Power consumption		Please refer to the rating label.
Power supply		Please refer to the rating label.
Receiving systems	**Analogue**	PAL-D/K, B/G, I, SECAM-D/K, B/G
	Digital	DVB-T/T2, DVB-C, DVB-S/S2
Wireless LAN Module specifications	**Frequency Range**	2.400-2.4835GHz
	Output Power (Max.)	2.400-2.4835GHz 17dBm
Environmental conditions		Temperature: 41°F - 95°F (5°C - 35°C) Humidity: 20% - 80% RH Atmospheric pressure: 86 kPa - 106 kPa
HDMI Input		RGB / 60Hz (640×480, 800×600, 1024×768) YUV / 60Hz (480i, 480p, 720p, 1080i, 1080p) YUV / 50Hz (720p, 1080i, 1080p)

Other Information

Recycling/Licenses

WEEE (Waste Electronic Electric Equipment)
European Directive 2012/19/EU

This symbol on the product or on its packaging indicates that this product must not be disposed of with your household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Batteries

In accordance with the Battery Directive, used batteries should not be disposed of in the domestic waste. Dispose your batteries in the collection containers specific for this purpose in retail stores.

ROHS (Restriction of Hazardous Substance)
European Directive 2011/65/EU

This European directive limits the use of dangerous and hazardous substances which are difficult to recycle.

This allows recycling easily the EEE and contributes to the safeguard of the environment.

Substances included in this product match to the RoHS directive.

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EPREL Registration Information

EPREL-Registrierungsdaten
Información del registro EPREL
Informazioni di registrazione EPREL
Informação de Registo EPREL
Informations sur l'enregistrement EPREL
EPREL-registratiegegevens
Registrační údaje EPREL
Informácie o registrácii v EPREL
EPREL reģistrācijas informācija
EPREL registracijos informacija
EPREL-i registreerimisteave
Сведения о регистрации EPREL
Podatki o registraciji EPREL
Πληροφορίες καταχώρησης EPREL
Informacije o registraciji EPREL
Informații de înregistrare EPREL
Информация за регистрация в EPREL
EPREL Regisztrációs információ
Informacje rejestracyjne EPREL
Oplysninger om EPREL-registrering
EPREL registrasjonsinformasjon
EPREL Registreringsinformation
EPREL Rekisteröinti tiedot
EPREL skráningarupplýsingar

32S5Q (2406690)
32S50Q (2406702)
32S51Q (2406703)
32S52Q (2406706)
32S56Q (2406707)
32S57Q (2406709)
32S58Q (2406710)
32S59Q (2406711)
32S5QTUK (2406713)
32S50QTUK (2406715)
32S51QTUK (2406717)
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32S57QTUK (2406721)